

House Rules at the Museum zu Allerheiligen Schaffhausen

Dear visitors,

We warmly welcome you to the Museum zu Allerheiligen and wish you a pleasant visit.

We would like to draw your attention to our house rules in order to ensure that you can enjoy your visit in an undisturbed atmosphere, to protect the exhibits and the building from damage, and to ensure safety.

1. The house rules are binding for all visitors. By entering the museum, you accept these rules.
2. For security reasons, the museum is monitored by video surveillance.
3. Exhibition objects and display cases must not be touched, damaged, or otherwise impaired. Visitors are liable for any damages caused by their behavior.
4. Eating and drinking are not allowed in the exhibition spaces and foyers. Phone calls are not allowed in the exhibition spaces. Smoking is not permitted anywhere in the museum.
5. Photographing and filming without flash, tripod, or selfie stick is allowed for personal purposes in the collection rooms. In special exhibitions, photographing and filming are only allowed with the permission of the management for legal reasons.
6. Larger bags (larger than DIN A4), backpacks, umbrellas, heavy coats, rainwear, and other bulky items must be deposited in lockers or at the cloakroom. For security reasons, clothing items may not be carried. Approved bags must not be worn on your back.
7. Strollers are not allowed in the exhibition spaces. They can be exchanged for museum strollers at the reception.
8. Teachers, group leaders, and legal guardians are responsible for the appropriate behavior of children and young people under their supervision.
9. Animals are not allowed in the exhibition spaces, with the exception of guide dogs.
10. Items deposited in lockers and the cloakroom must be taken before leaving the museum. For security reasons, lockers are opened and emptied every evening by the museum staff. Lost and found items are deposited at the reception and occasionally handed over to the Schaffhausen lost property office. The museum is not liable for deposited items.
11. Visitors who violate the house rules may be prohibited from visiting the museum.
12. In exceptional situations, access restrictions or other security measures may be imposed.
13. The museum staff is responsible for ensuring compliance with the house rules and the safety of people and exhibits. Therefore, instructions from the museum staff must be followed at all times.